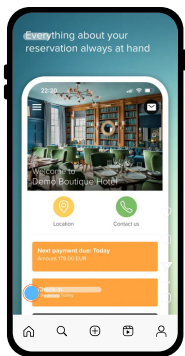




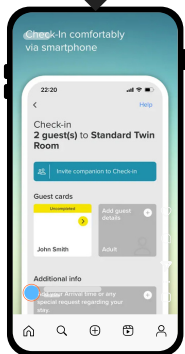
GUESTADVISOR APP

The virtual concierge



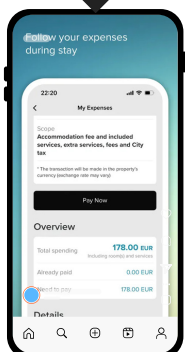
LOGIN

Download it to your phone from the Apple or Google Store. Easily access your reservation with just the invitation code you received in an email from the accommodation.



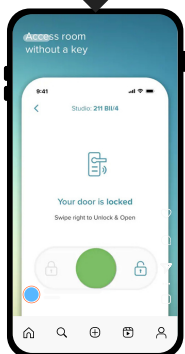
CHECK-IN

Complete the check-in online. Fill in your personal details, scan your ID and save it. Required for all guests. Then you can move on.



PAYMENT

You must pay for the accommodation and services in the payment menu. If you have already paid for the reservation, you can continue without this.



ROOM ACCESS

The ROOM ACCESS button turns blue when activated. Press the button and hold your phone to the card reader on the room door. After a few seconds, the door will click and turn green, and you can open it.

You need to turn on BLUETOOTH, GPS, and INTERNET connection.

TIP: turn off NFC and allow the app to use your connections, if it doesn't work, update the app or delete and reinstall it and log in to your account with your email address.